



InSync

INTERPRETERS

Summary of Services

InSync Interpreters

**DEDICATED TO
SUPERIOR MEDICAL
INTERPRETING
SERVICE**

**InSync Interpreters provides excellence in
Over the phone interpreting services.**

InSync is the only Interpretation services company with a built-in quality monitoring system that puts true interpreter quality data in your hands.

| | | | | | | |
|-----------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-----------|
| Always Available | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 24x7x365 |
| Telephone Handsets (with cord splitter) | <input type="checkbox"/> | | | | | Free |
| Implementation & Onsite In-service | <input type="checkbox"/> | <input type="checkbox"/> | | | | Free |
| Language & Instruction Materials | <input type="checkbox"/> | <input type="checkbox"/> | | | | Free |
| Call Coordination | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | In-Person |
| Languages Available | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 140 |
| Average Wait Time | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 1 Minute |

Interpreter Training:
Formal 40 Hour Training Course for all interpreters

| | | | | | | |
|--------------------------------|--------------------------|--------------------------|--|--|--|------|
| Quality Response Systems (QRS) | <input type="checkbox"/> | <input type="checkbox"/> | | | | New! |
| Monthly Quality & Trend Report | <input type="checkbox"/> | <input type="checkbox"/> | | | | New! |

| | | | | | | |
|-------------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-----|
| Customized Billing & Reports | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | Yes |
| Digital Invoicing | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Yes |
| Formal Account Service Reps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | Yes |
| Extended Professional Liability Insurance | <input type="checkbox"/> | | | | | Yes |

| | | | | | | |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------|
| VideoASL System | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | In Beta |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------|

Contact:

Alan Davidson
 Business Development
 Office: 801.838.8108
 Fax: 801.838.8121
 Mobile: 801.336.6045
 Toll Free: 866.501.2002

Mailing Address:
 45 West 10000 South
 Suite 101
 Sandy, UT 84040